

Frequently Asked Questions (FAQ) – Malaysia Prayer Convention Registration

1. What platform is used for registration and payment?

Registration and payment are managed through Favortech, our official and secure registration platform.

2. How do I register for the Malaysia Prayer Convention?

Please complete the registration form on Favortech, fill in all required details, select your workshop preferences, and proceed to checkout to complete payment.

3. What payment methods are accepted?

Favortech accepts Credit Card, Debit Card, and Internet Banking.

4. Will I receive confirmation after payment?

Yes. A successful payment confirmation will be sent to your registered email address.

5. I did not receive the confirmation email. What should I do?

Kindly check your spam or junk folder. If the email is still not found, please contact the event organiser events@dumc.my for assistance.

6. Can I change my details or workshop selection after registration?

No, you can't. Please ensure all information and selections are correct before completing your registration. However, should circumstances arise, you may contact the event organiser events@dumc.my for assistance.

7. Is my payment information secure?

Yes. Favortech uses secure payment processing to safeguard your personal and payment information.

8. What if I do not have a Credit Card, Debit Card or Internet Banking?

You may bank in cash via ATM machine to the below account number and email bank slip to events@dumc.my with your name, contact number, Church and workshops preference.

Bank: OCBC Bank Malaysia

Account Name: Damansara Utama Methodist Church (DUMC)

Account Number: 707-113674-3